

# Leading to Zero

Safety is the fundamental building block to creating a high performing, sustainable manufacturing operating system. When people aren't worried about getting hurt, they're free to think about other parts of their jobs. They can think about improving quality, or how to improve machine performance. In many instances, if we eliminate minor machine stops and breakdowns, we improve safety — which also improves efficiency.

Gur leadership is totally accountable in protecting our people. That's where you get the trust and integrity factor. Safety is for world-class companies as part of operational excellence.

### The Milliken Safety Way™

The Milliken Safety Way serves as more than an advisory consultation, and our methods go beyond the advice of safety consultants. We offer tried-andtrue expertise and services from our Practitioners seasoned professionals who have a firsthand understanding of the process and product of Milliken's safety philosophy.

The Milliken Safety Way fosters organization-driven improvements in culture and safety. By using the tenets of our performance management best practices, the Milliken Performance System, to establish their own methodology, our clients move from reactive safety programs to company-wide cultural change. Improving practices to create a strong safety culture not only cuts accident-related costs, but also boost operational excellence and improves all-around performance.

## A Foundation of Safety

Safety is such an integral component of any cultural change, that at Milliken it became the foundation to the company's entire performance system. Milliken's employee-centric approach to improving safety is designed to build a sustainable, organic, internal capability. The existence of a connection between safety and quality leads to measurable productivity improvements and direct impact to your bottom line.

#### Commitment to Safety

You want zero defects and no off-quality in your manufacturing operations - why would you settle for anything less than zero injuries for the people who work for you? Safety is measured not just from the standpoint of equipment, but from the actions



and behavior of people. Performance Solutions by Milliken can help understand, identify and control risks by clearly outlining the steps necessary to inspect safety.

Beginning the journey to a safer organization requires both a financial and organizational commitment. Client associates selected for the Safety Steering Committee will be required to spend time away from their jobs to learn the principles of the company's newly adopted system. The time spent learning the Milliken Safety Way System will pay dividends in safety, quality and productivity for years to come. The commitment is an investment with high returns.

#### Keys to Success

- Educate and train your employees
- Insure that everyone takes part in the process
- I Give people the tools to do their jobs in a safe manner
- Ise common processes, language, and goals

## About Performance Solutions by Milliken

Performance Solutions by Milliken (PSbyM) is an operational excellence and safety consulting company designed to help food and beverage, paper and packaging, chemical, consumer packaged goods, textile and other manufacturers increase productivity, quality and efficiency. PSbyM brings a unique, Practitioner-based value proposition to its clients and helps companies achieve substantial and sustainable improvements in their operations and safety excellence efforts. For more information about Performance Solutions by Milliken, please visit: www.performancesolutionsbymilliken.com.

#### About Milliken

For over 150 years, Milliken has been innovating with the purpose to explore, discover and create ways to enhance people's lives. Our community of innovators has developed one of the larger collections of United States patents held by a private U.S. company. With expertise across a breadth of disciplines, including specialty chemical, floor covering and performance materials, we work around the world every day to add true value to people's lives, improve health and safety, and help make this world more sustainable. For more information, visit <u>www.milliken.com</u>.